

## **Building and Maintaining Professional Relationship**

Duration: 1 day

## Whose is this for?

This course is aimed at anyone who wants to improve the way they relate to people at work and the results they get working with them.

## **Content:**

- identify what makes relationships work and how different people value different things (discuss motivational types and the concept of the bank of goodwill)
- decide which relationships are key and create 'role goals' for each
- rate how trusted each relationship is and define the steps to get to 'great'
- decide how to be valuable to new people you wish to connect with (using Keith Ferrazzi's networking packets of generosity)
- clarify how you will invest in maintaining existing relationships

## **Delivery:**

We can deliver this course either on a 1:1 or Group basis with a choice of virtual or face to face delivery (we can even tailor the content to suit your culture, values, branding etc)