

Effective communication

Duration: 1 day

Whose is this for?

This course is aimed at anyone who wishes to get better results from their communication.

Content:

- Discuss what is communication and the send/receive processes
- Clarify how misunderstandings happen and how to check what lands is what was sent
- The power of why and the 5 second rule before communicating anything
- The impact of the medium you choose
- Techniques for creating clarity, impact and consequence

Delivery:

We can deliver this course either on a 1:1 or Group basis with a choice of virtual or face to face delivery (we can even tailor the content to suit your culture, values, branding etc)